

# Patient Access Coordinator (PAC)

A dedicated patient resource to provide support during the medication access journey



When you prescribe a Pfizer Dermatology medication and enroll your patient in Pfizer Dermatology Patient Access™, they can opt in to receive support from a PAC. The PAC is a Pfizer field colleague who works with Pfizer Dermatology Patient Access™ and your patient to help them navigate key aspects of their medication access journey. This includes:



### Coverage Assistance

**Helps** the patient or their caregiver understand their insurance benefits, such as whether a prior authorization is needed, and shares information about their out-of-pocket costs



### Financial Resources Support

**Connects** the patient to information and patient support services



### Ongoing Communication

**Provides** the patient with prompt updates, especially when it's time to complete an action step

This is how your patient can choose to opt in for PAC support:

- 1 Check the box for “PAC Opt-in” when completing the Pfizer Dermatology Patient Access™ Enrollment Form



- 2 Call Pfizer Dermatology Patient Access™ at 1-833-956-DERM, Monday-Friday, 8 AM-8 PM ET

See the reverse side for more information about the PAC.

# The PAC is here for your patient with answers and support.

Once your patient opts in, they will be assigned a PAC who will contact them at various points throughout their medication access journey. The PAC is available to address your patient's inquiries or requests and will reach out to gather information and communicate updates.



## PACs can:

- Assist with coordinating the start of the patient's Pfizer prescribed medication and explain the steps involved in receiving a prescription from a specialty pharmacy
- Answer the patient's questions about access and reimbursement requirements and be a point of contact on the status of their reimbursement support request(s)
- Inform the patient of additional, relevant resources and, when necessary, put them directly in touch with Pfizer Dermatology Patient Access™



## PACs cannot:

- Answer the patient's questions about their condition or treatment
- Provide them with treatment recommendations or medical advice
- Make any referrals for alternative health insurance coverage

To learn more about resources that may be available to your patients, get in touch with Pfizer Dermatology Patient Access™:



### CALL

1-833-956-DERM  
(1-833-956-3376)

Monday-Friday, 8 AM- 8 PM ET



### VISIT

[PfizerDermatology  
PatientAccess.com](https://PfizerDermatologyPatientAccess.com)



### SCAN

the QR code

Speak with your local Field Reimbursement Manager (FRM) to learn more



Name:

E-mail:

Phone:

