

Getting Started on Your Specialty Medication



What are specialty medications?

Specialty medications are therapies prescribed to patients who have chronic medical conditions. Specialty pharmacies handle and store these medications, and they typically send patients their prescriptions through the mail.



Where was your prescription sent?

Your healthcare provider (HCP) may have sent your prescription to Pfizer Dermatology Patient Access™ (PDPA) for prescription support, or they may have sent it directly to a specialty pharmacy.

Your office sent it here: PDPA Specialty Pharmacy



What can you expect?



A phone call from the specialty pharmacy to:

- Obtain your shipping address
- Confirm your insurance information
- Discuss options that may help reduce your prescription out-of-pocket costs



Delivery setup

- Once your medication has been approved by your health plan, the specialty pharmacy will call you to confirm shipment information and set up delivery
- At this time, they will collect your co-payment, if applicable. If you have a [Copay Savings Card](#),* share your card information with the pharmacy



Ongoing prescription support

- Most specialty pharmacies will continue to call you with assistance to help schedule your refills
- You can also set up refill reminders and schedule auto-refills with the specialty pharmacy

*Eligibility required. No membership fees. This is not health insurance. Only for use with commercial insurance. If you are enrolled in a state or federally funded prescription insurance program, you may not use the copay card. See Terms and Conditions at [PDPAsavingscard.com](#).

Helpful tips

- ✓ Save the specialty pharmacy phone number in your contacts. A call from them may show up as “Unknown Caller” if their number isn’t stored in your phone.
- ✓ If you haven’t heard from the pharmacy within a week of being prescribed your medication, call your HCP to check on the status.
- ✓ See if you’re eligible for financial support at [PDPAsavingscard.com](#).
- ✓ Track your results and share them with your HCP. Before/after photos may be helpful for insurance purposes.



You can opt in to receive support from a Patient Access Coordinator (PAC), who can help you navigate key aspects of your medication access journey. Sign up today at [PACpdpa.com](#)



Through PDPA, you can receive:

- **Personalized**, live support from a Patient Support Representative at any point in your dermatology treatment journey
- **A review** of your insurance coverage and access guidance
- **Financial assistance** resources



Interim Care

If there is an issue with your insurance coverage—for example, a delay or coverage denial—eligible, commercially insured patients enrolled in PDPA may receive CIBINQO® (abrocitinib) or LITFULO™ (ritlecitinib) for up to 2 years at no cost, shipped to them through Interim Care Rx.†

†The free product for this program is for certain commercially insured patients only. Not available to residents in the states of MA, MI, MN, or RI. See terms and conditions below.

A Pfizer Dermatology Representative is with you every step of the way.

Questions? You can get live support:



CALL
1-833-956-3376
Monday-Friday, 8 AM-8 PM ET.



Or **SCAN** and save the PDPA phone number to your contacts. Pfizer is not accessing data on the user's phone.

Notes & Helpful Reminders for Your Next Appointment:

Interim Care Rx Program: TERMS AND CONDITIONS

Interim Care Rx is not health insurance and is available for eligible, commercially insured patients only. Offer is only available to patients who have been diagnosed with an FDA-approved indication for CIBINQO® (abrocitinib) or LITFULO™ (ritlecitinib). No claim for reimbursement for product dispensed pursuant to this offer may be submitted to any third-party payer. Not available to patients covered under Medicaid, Medicare or other federal or state healthcare programs, including any state prescription drug assistance programs and the Government Health Insurance Plan or for residents of Massachusetts, Michigan, Minnesota, or Rhode Island. Available up to a 30-day supply. Refills are subject to limitations. Interim Care Rx offer does not require, nor will be made contingent on, purchase requirements of any kind. Pfizer reserves the right to amend, rescind, or discontinue this program at any time without notification. Interim Care Rx can only be dispensed by the exclusive pharmacy and only after benefits investigation has been completed and a delay occurs in the prior authorization or appeals process. Offer good only in the U.S. and Puerto Rico. Prescription must be provided by a healthcare provider licensed in the U.S. or Puerto Rico. Continued eligibility for the program requires submission of two appeals within 180 days of enrollment. After 12 months of program enrollment, an updated prescription and benefits investigation is required to confirm continued eligibility. Additional eligibility criteria may apply. Contact Pfizer Dermatology Patient Access™ at 1-833-956-3376 for details.

Please see full [Prescribing Information](#), including **BOXED WARNING**, and [Medication Guide](#) for CIBINQO®, and full [Prescribing Information](#), including **BOXED WARNING**, and [Medication Guide](#) for LITFULO™.

